

Safeguarding Children During Coronavirus – 21 April 2020

KCSIE is statutory safeguarding guidance and CSG continues to apply to its principles

Help & Support

Camden Children and Families Contact Service is a multi-agency team that incorporates the Multi-agency Safeguarding Hub (MASH) team and the first stop is the Early Help team. The Contact Service is responsible for making decisions on referrals and requests for services to ensure that children and families get the most suitable services and support depending on their level of need. If you are worried about a child or young person please call 020 7974 3317 (out of hours: 020 7974 4444). If you think a child is in immediate danger you should call the police on 999.

Camden Early Help offer to Camden schools and nurseries

CSG is checking with students who may be vulnerable during periods of COVID closure. To compliment this vital work, Camden Family Early Help will be offering a family welfare check-in service. The Camden Early Help Family Check-in will call the family with children aged 0-19 once a week. The staff member will check the family is ok and has access to basic needs (food, medicines and supplies). Information on COVID advice from Public Health and NHS will be offered. If the family needs some help, the staff member will connect them to sources of support. The staff member will not do home visits. The family check in is for low-level concerns and needs only. For safeguarding concerns or requests for formal early help support, please contact Children and Families Contact Service at LBCMASHAdmin@camden.gov.uk or 0207 974 3317. Please ask parents for their consent to refer them for a welfare check-in and let them know they will be receiving a call or email from Family Early Help. [A link to the web form to make a referral to the family check-in service is here.](#) If you have questions, please contact us on 0207 974 4837 or email full.circle@camden.gov.uk

[Click here for a leaflet which may help explaining the virus to children.](#)

[Click here to view the DfE Coronavirus guidance for children's social care.](#)

Supporting children and young people's mental health and wellbeing — guidance for parents and carers

[Please click here to visit the recent guidance updated 30 March 2020.](#)

Children or young people may react in different ways according to their age. This guidance provides some practical advice for parents/carers, with information to help support children and young people to cope with stress during this time. There is also specific information for/around:

Children who are accessing mental health services

Children with learning disabilities

Autistic children

Children with physical health issues

Children who are young carers

Bullying

Money worries.

The document includes where to get further help and advice and has useful links to helplines and websites. There is also an 'easy-read' version of this guidance that explains 'Looking after your feelings and your body'.

Last updated — 2nd April 2020

Guidance for child protection conferences — Covid 19 contingency plan — Child protection conferences require family members and professionals to come together to consider whether children within a household are at on-going risk of significant harm and devise plans in order to keep them safe. However, facilitating such conferences will be a significant challenge in the current climate.

With immediate effect, Child Protection Case Conferences will be changed as follows:

Conferences will no longer be a single meeting but will be a series of meetings or discussions running over a period of no more than two working days.

The chair of the conference will read all reports and speak with involved professionals by phone/skype where necessary.

The chair will call parents/carers/young people to seek their views.

At the end of the conference process, the chair will define the content of the harm and safety statement, make a decision as to whether a child protection plan (or other plan) is needed, and draw up an outline plan where required.

The chair will share the decision and recommendations directly with the family by telephone or, if this is not possible, by email.

The chair will ensure that members of the professional network are updated.

These measures will remain in place until it is determined that the COVID-19 crisis is over and normal business can be resumed.

Parents retain their right to complain and agencies to use [Camden's complaints policy](#).

Contacts

If school staff have any queries regarding the above contingency plan, then please contact one of the following Heads of Service:

LADO — Child Protection Conferences, Looked After Children Reviews —
Sophie Kershaw

Sophie.Kershaw@camden.gov.uk

020 7974 3828

Looked After Children — Sally Joseph

Sally.Joseph@camden.gov.uk

020 7974 6798

Children in Need — Michelle O'Regan

Michelle.O'Regan@camden.gov.uk

020 7974 1905

Children and Young People Disability Service — Crina Popa

Crina.Popa@camden.gov.uk

020 7974 4867

Virtual School — Natalie White

Natalie.White@camden.gov.uk

020 7974 2359

DfE coronavirus helpline – telephone 0800 046 8687

If you have a query about coronavirus (COVID-19) relating to schools and other educational establishments, and children's social care, in England contact our helpline.

Lines are open Monday to Friday from 8am to 6pm and weekends 10am to 4pm.

If you work in a school, please have your unique reference number (URN or UK PRN) available when calling the helpline.

3 April 2020 - Use of personal phones during COVID-19

During these very challenging and difficult times it is paramount to stay in contact with our students, especially our vulnerable students.

If you do not have a school phone, then please follow these instructions:

1. Always call the landline number or the parents' phone number.
2. Never call the student directly on their phone.
3. Ask the parent permission to talk to the student and explain clearly the purpose of the call.
4. If you need to call more than one student reset your phone to "no caller ID".
5. If you are calling only one student make sure you used 141.
6. No one other than pastoral staff should make calls home from their personal phones. Any follow ups regarding late/missing work must be done via email to students.
7. Only HOYs in the 6th form may contact vulnerable students directly on their mobile phones, but must consider the risk -e.g. if a student has a history of fabricating information, you should make the call 3 way with another member of staff listening in on the phone call

30 March 2020 - Covid-19 safeguarding advice for staff

Dear colleagues,

It is crucial to maintain effective safeguarding and child protection in this challenging time. The government released updated safeguarding advice due to the coronavirus crisis. This document aims to summarise this for you.

The principles in [Keeping children safe in education \(KCSIE\)](#) and this guidance continue to apply. This means that each of us still has a statutory duty to report all safeguarding concerns and the school's safeguarding policy is still in effect.

With regard to safeguarding, the best interests of children must always continue to come first. If anyone has a safeguarding concern about any child you should continue to act immediately by reporting to the DSL (Kathia Derrar), as well as Jenny Man (DDSL) and Seonia Rose (safeguarding admin)

Contact telephone numbers (please note that these are our personal numbers and should not be shared or used other than for the purposes of reporting safeguarding concerns):
Kathia Derrar: xxxxxxxxxxxx (Tuesdays, Thursdays and Fridays)
Jenny Man: xxxxxxxxxxxx (Mondays and Wednesdays)

If a safeguarding incident occurs onsite, please also inform the member of senior leadership team onsite at the time.

If you have any concerns about a member of staff you should report this to the DSL (Kathia Derrar) and the headteacher Elizabeth Kitcatt.

We have a duty of care to also ensure children are protected online, this means that we should report any issues in the usual way, in addition please ensure that both Biljana Raspudic and Jenny Man are also informed via email.

Online safety - what we have done so far:

Clear advice has been sent out to parents on how to keep their children safe.

All year 7 have been completing a range of tasks since this started reminding them of safe online working.

An update from CEOP is also going out to all main school students on a regular basis via Google classroom

Attendance:

We do not need to follow up on attendance, reception staff will contact students who have not attended

All vulnerable children are being checked in with on a weekly basis by the heads of years and Jenny Man. Students can be added to this list if necessary.

Negative experiences and distressing life events, such as the current circumstances, can affect the mental health of pupils and their parents. All teachers should be aware of this in setting expectations of pupils' work and try to get the balance right - Do not set more work than you would usually do

Thank you all for your continued commitment and hard work, please stay safe

Kathia Derrar and Jenny Man

Safeguarding during School Closures due to the Corona Outbreak – Parent/ Carer Advice (use of IT at home)

20 March 2020

FOR PARENTS AND CARERS:

Your daughter is likely to be online much more over the coming weeks, possibly using her computing devices or mobile phones to access virtual classrooms and learning material as well as other entertainment. The risks will vary depending on their age, but here are some tips to help keep them safe and healthy:

Technical Tips:

Ensure your passwords are strong and secure for your router and any accounts that your daughter might be tempted to access.

Make sure all your devices have the latest software updates

Keep anti-virus software up to date and consider installing parental control software to protect children from stumbling across inappropriate content. Example:

<https://www.internetmatters.org/parental-controls/> Shows parents how to set up parental controls for the different devices.

Be aware of [fake news and scams](#); these are already emerging.

General Tips

Ensure that your daughter logs out of her school Google account after each session

Check that there are no other windows open on the device your daughter uses during an online lesson (eg. online games)

Agree some ground rules about screen time and breaks – it's much easier to do this in advance than argue about it later. Keep an eye on their posture too and encourage your daughter to look into the distance every 20 minutes to prevent eye strain .

Remind your daughter about the need to keep personal information private and not to be tempted to over share or click on links or free offers.

Remind her only to communicate online with real life friends.

For children using video chat, have a conversation about who they are chatting with and how they know them, to ensure their contacts are safe.

Talk about good digital citizenship, about being kind and thoughtful in their online interactions and how thoughtless behaviour can both damage their reputation and hurt others.

Reassure them that you are there to help if they have any worries about anything they come across online or about the current health crisis.

If you're finding it hard at home with your child and are struggling to cope, call Family Lives for free. Confidential advice on 0808 800 2222

If you are worried about your child or another child, call the NSPCC on 0808 800 5000. Or call the police on 999 if you think a child is in immediate danger.

Be Safe Everyone

20 March 2020 - Safeguarding advice and expectations during the current arrangements for staff at CSG

Dear All,

The protection of children is a matter of paramount importance to CSG. The school safeguarding policy and arrangements still apply, although given the current circumstances any safeguarding concern that you may become aware of may be reported or disclosed to you differently.

Just a few reminders about safeguarding:

If you become aware of a new safeguarding concern, then you should refer it to Kathia Derrar and Jenny Man.

The LADO referral system also remains operational.

Staff to remember:

DSL - Kathia Derrar

Looked After Children Coordinator in school and Deputy DSL - Jenny Man

Safeguarding Administration Support - (Main School Office manager) Seonia Rose.

Head of Year: 7- Naomi Farrow 8- Katie Brown 9- Leanne Ronayne 10- Mei Alvarado 11- Conchy Manas 12- Hormoz Firoosbakhsh 13- Vaishali Londhe.

HOY's Responsibilities:

All HOY's must contact the vulnerable students and family in their year group once a week (See Family Check in Service as guidance (to follow)).

You must check that you have up to date contact details for pupils and all other agencies involved (Social workers, Early help etc....)

You will still be expected to keep in touch and respond to any social services request including but not limited to:

Attending meetings (most probably virtual meetings)

Also complete network checks and referrals. All network checks must be completed and returned within 48 hours.

Flag any increased concerns about pupils safety during closure with KD/JM/SR

Whilst working from home:

Should you have any concerns relating to the safety and welfare of a child you should immediately contact the Designated Safeguarding Lead Kathia Derrar via email, ccing in other members of the safeguarding team Jenny Man and Seonia Rose.

Thank you and be safe everyone

Kathia Derrar

Safeguarding Contacts

	Camden	Islington	Haringey
LADO/LSCB	Kurt Ferdinand 020 7974 4556	020 7527 8066	020 8489 3145/5837 lscb@haringey.gov.uk
MASH	020 7974 3317 (9am to 5pm) Out of Hours Tel: 020 7974 4444 Email: LBCMASHadmin@camden.gov.uk Secure Email: LBCMASHadmin@camden.gov.uk.cjsm.net	020 7527 7400 (9am to 5pm) Out of hours Tel: 20 7226 0992 cscreferrals@islington.gov.uk Secure email: CSCT@islington.gcsx.gov.uk	020 8489 4470 (9am to 5pm) Out-of-Hours Tel: 020 8489 0000 Email: MashReferral@haringey.gov.uk

	Fax: 020 7974 3310		
Safeguarding lead officers:	Michelle O'Regan (Head of Service – Children in Need) 020 7974 1905 Tracey Murphy (Service manager) 020 7974 4103 Patricia Williams (Service manager) Tel: 020 7974 1558		
SCB	https://cscp.org.uk/ 5 St Pancras Square 02079746658/1276 cscp@camden.gov.uk	www.islingtonscb.org.uk iscb@islington.gov.uk	https://www.haringeylscb.org
Virtual School	Natalie White (Head) 02079742359 nwhite@camden.gov.uk Mary Holder (Deputy) 02079742768 mholder@camden.gov.uk	Matthew Blood 020 7527 3992 matthew.blood@islington.gov.uk 3 Elwood Street London N5 1EB	020 8489 3767
Prevent	Jane Murphy jane.murphy@camden.gov.uk 0207 974 1008		Refer to single point of access which is MASH - see details under MASH
E-safety contact officer:	Jenni Spencer 020 7974 2866		

School Specific contacts:

PC Mary Loizou - mloizou@csg.school -

Further Useful contacts:

Looked After Children – Sally Joseph

Sally.Joseph@camden.gov.uk

0207 974 6798

Children in Need – Michelle O'Regan

Michelle.O'Regan@camden.gov.uk

0207 974 1905

Child Protection Conferences, Looked After Children Reviews and LADO – Sophie Kershaw

Sophie.Kershaw@camden.gov.uk

020 7974 3828

Children and Young People Disability Service – Crina Popa

Crina.Popa@camden.gov.uk -

0207 974 4867